



Expression of Interest Details Document

Introduction

The National Insurance Scheme is a state owned social security company that extends social insurance coverage on a compulsory basis to all persons between the ages of sixteen (16) and sixty (60) who are engaged in insurable employment.

The major operations of the National Insurance Scheme revolve around the registration of employers/employed persons/self-employed persons, the processing of contributions and the processing of benefits. These aspects of the Scheme's operations are managed by the National Insurance Management System and are accessible by all of the fourteen local offices located throughout the country.

Objectives

The goal of this project is to develop an updated management system that will be able to manage the three major aspects of the Scheme operations while utilizing modern information technology trends.

Below is a summary of the major components and some of the features that should be included:

Registration

- Register employed persons, self-employed person and employers by capturing relevant information
- Pre registration to be conducted through a web application using scanned documents
- Capturing photograph and printing of updated NIS cards. The updated NIS cards will include a photograph of the contributor and other key information
- Capture upon registration, other bio-metric information such as fingerprint

Contributions

- Submission of contribution schedules through the NIS website
- Facilitation of online payments
- Historical records available online
- Error checking and correction to be done online



Benefits

- Generation of long term and short term benefit payments based on defined requirements and calculations
- Facilitate the payments to bank accounts and physical printers of vouchers

Other information

- All changes made by users on the system must be recorded for audit purposes
- Must include options for report generation
- Must include options for database and user administration
- Must accommodate approximately 500 concurrent users
- Must facilitate verification of contributor's status (dead or alive) using bio-metric data